

NALESSO

QUALITY, ENVIRONMENTAL AND SAFETY POLICY

The Management of NALESSO SRL fosters the spread of culture of quality and respect, as well as the protection of environment, health and safety of its employees. These are key values for the growth of the company and of all the interested parties with which it interacts directly or indirectly.

To this end, it is crucial to ensure a continuous improvement of its management model. This is implemented through the mapping of internal processes and their lining with the procedures laid down by the integrated management system QAS (Quality, Environment and Safety) in compliance with UNI EN ISO 9001: 2015 standards, UNI EN ISO 14001: 2015 and UNI ISO 45001: 2018.

In defining this policy, the company has identified the following values as the heritage shared between all those who work within the organization:

- **Excellence**, that is the ability to always do one's best in every situation and to be able to provide excellent services / products / processes;
- **Responsibility**: the awareness that every choice must be made for the growth of the company;
- **Involvement**: active and proactive participation in corporate targets;
- **Flexibility**: the ability to quickly adapt to changes, new contexts, new challenges;
- **Communication**: the ability to promote and enhance the sharing of the brand identity both inside and outside the company.

In view of the industrial plan drawn up annually, the company states its commitment in:

- Evaluating the needs of the customers in order to satisfy their requests and to promote business competitiveness;
- Promoting the process approach and, for each process, assess and manage risks and opportunities;
- Defining targets and markers, considering in each action / decision all the aspect related to quality environment, health and workplace safety, and monitor them through constant review;
- Respecting and satisfying all applicable laws and requirements and implementing constant control with specific compliance checks;
- Protecting and improving the environment, taking all necessary measures to prevent pollution;
- Providing safe and healthy working conditions and taking all necessary measures to eliminate dangers, reduce risks and prevent accidents and occupational illness;
- Implementing the processes required to be prepared and respond to potential emergency situations;
- Maximizing the performance of the provided products / services with respect to the requirements of the integrated management system;
- Providing the resources required for the creation, maintenance of the effectiveness and improvement of the integrated management system for quality, environment and occupational health and safety.

To this end, the involvement of all company areas is considered a key factor through:

- raising awareness on the undertakings of the Integrated Policy;
- continuous training and the acquisition of awareness by the personnel, operating at all levels, with respect to the fundamental elements of quality management, the environment and their own and colleagues' health and safety;
- transparent communication and comparison processes in relation to the requirements and performance of the integrated management system between all parties.

The Management ensures that this policy is documented, made operational, kept active, periodically reviewed, disseminated to all staff, and made available to the public.

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